

Ref# 2604/24-1

April 26, 2024

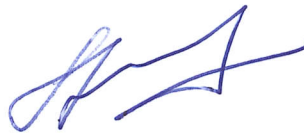
With this letter, we confirm that we are one of the Dell authorized service providers in Armenia.

Based on your request for special terms to participate in the tender **ԲԿԳԿ-ԷԱՃԱՊԶԲ-24/49**, we are pleased to inform you that your request has been granted by the Dell, and producer changed the technical support to "Keep Your Hard Drive For Enterprise, 60 Month(s) [SKU: 711-BCHR] [Min:36, Max:84]", as exception.

Within the framework of this tender (contract), in the case of warranty replacement of damaged data drives, the damaged drives will remain on customer's side.

Sincerely,

Anastas Alvrtsyan



Director of the service center

